



DISCOVER
SYSTEMS



SILENT ORDERING SYSTEM

Forget old habits and enjoy brand new advantages. For customers and staff alike.

- The customer communication system of the future for cafeterias/cafés
- Quiet, accurate communication with your customers – no grating loudspeakers
- No misunderstandings – who ordered what!
- Bleeping and flashing are international language
- Staff no longer have to look for customers – staff savings
- Efficient, relaxing and less stressful for customers and staff
- Unlike when numbers are being called out, customers do not queue at the counter

The Silent Ordering System creates a whole new, pleasant ambience.



SILENT ORDE

How to improve customer service while preserving the advantages of self-service.

It's so simple

The Silent Ordering System consists of an electronic disc that can both bleep and flash, and that acts just like a conventional receipt. When the customer has ordered his food and paid for it, he is given the disc to take to his table. When the food is ready, the staff can call the disc from a terminal, causing it to bleep discreetly and flash as a signal to the customer that his food is ready to collect.

All sorts of advantages

The Silent Ordering System has several obvious advantages. Customers and staff are not exposed to more noise than necessary and there is no unnecessary double queuing at the counter.

The customer can relax at his table and wait for his order to be ready. This makes the whole situation far less stressful for customers, who don't have to listen out for their number to be called. It also means additional drink sales and makes the whole cafeteria experience more pleasant, while bleeping and flashing are an "international language".

An important sales argument

Peace and quiet are sheer luxury in our modern, stressful lives. Eateries that use the Silent Order System will be perceived as an oasis by customers. Together with the quality of the food, the Silent Ordering System will be the best sales argument in day-to-day competition.



ORDERING SYSTEM

This is what you need

From a purely technical point of view the system consists of:

- The appropriate number of discs for your establishment
- A holder for the discs
- A terminal with keypad and display for signalling the individual discs
- A base unit
- A repeater and transmitter amplifier

Signals are transmitted by means of radio communication.

Simple installation

The system is just as simple to install as it is to use. We can install the system and train staff in less than 2 hours.

No long user manuals – simple, efficient functions ensure problem-free handling. Everyone can understand the simplicity of the system.

How many discs?

The investment in the Silent Order System depends on the floor area of the establishment and whether there is outdoor seating, a basement or several levels.

Depending on your requirements and customer flow, we put together a system to suit your cafeteria, restaurant or café exactly.

Buy or lease

We are happy to offer financing so that you can spread your investment over an agreed number of months. The system can also be leased for 3 years. If you wish, you can also have an option to buy.



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Advertising on discs

You can also use the discs to advertise your own or your suppliers' products. This will initially help to pay for your investment and then become pure profit, as well as encouraging closer cooperation with your suppliers. We take care of the practical aspects of printing advertising on the discs.

Technical facts

TERMINAL/BASE UNIT

Power supply: 12 AC
Current: max. 250 mA
Keypad: 12 numeric keys
Display: 2 or 3 digits, red LED
Communication: 433.920 MHz
Transmitter power: 0.7 mW
Range: 60 m indoors
120 m outdoors

DISC

Power supply: 3 VDC, button cell
Power consumption:
Active 1.3 mA (out of holder)
Inactive 110 uA (in holder)



Hear what your colleagues all over Scandinavia have to say about the advantages of the Silent Ordering System.

Contact us for further information or check out the references on our website: www.discoverystems.com.